

DEPARTMENT OF PUBLIC UTILITIES

ROAD SHOW



Presentation





Meet Our Commission

Chair Jamie Van Nostrand

Cecile Fraser

Staci Rubin

DPU is overseen by a three-member commission.



About the DPU

The mission of the DPU is to ensure that consumers' rights are protected, and that utility companies are providing the most reliable service at the lowest possible cost. The DPU seeks to promote safety, security, reliability of service, affordability, equity, and greenhouse gas emission reductions.



DPU's Role in the Executive Office of Energy & Environmental Affairs

The DPU is one of the many agencies within EEA. As an adjudicatory agency, DPU is authorized to regulate through adjudicatory proceedings, rulemakings, and investigations. DPU has enforcement authority if entities are not in compliance.

What the DPU Regulates

Electric Grid Safety & Reliability

Grid Modernization

Electric Vehicle Charging Infrastructure

Competitive Electric and Gas Supply



Municipal Aggregation

Net Metering

Investor-owned Electric Power Companies

Energy Efficiency Program Investments

Long-term Renewable Energy Contracts

Energy Facilities Siting

Natural Gas Companies

Gas Pipeline Safety

Dig Safe

Water Distribution Companies

Intrastate Motor Coach Companies and Drivers

Moving Companies

Transportation Network Companies

Commercial Common Carriers

Railroad Safety

Involuntary Towing Safety Oversight of the MBTA

Regional Transit Authorities Bus Safety

DPU Proceedings

- Rate Cases
- Inquiries and Investigations
- Advisory Rulings
- Rulemakings
- Siting Review
- Clean Energy Resources Integration
- Oversight of Electric & Gas Supply Procurements



DPU's Divisions

Regulation
Enforcement
Safety Oversight

Electric Power



Rates

Gas



Siting

Pipeline Safety



Regional & Federal
Affairs



DPU's Divisions

Regulation
Enforcement
Safety Oversight

Transportation Oversight



Transportation Network Companies

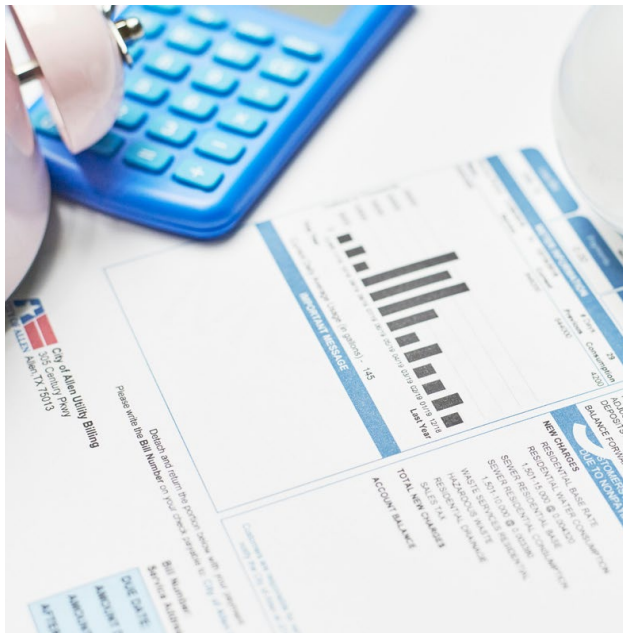
Rail Transit Safety



DPU's Divisions

Regulation
Enforcement
Safety Oversight

Consumer Please contact our Consumer Division if you need help resolving a problem with your electric, gas, or investor -owned water utility.



Telephone

[\(617\) 737-2836](tel:(617)737-2836)

[\(877\) 886-5066 \(toll free\)](tel:(877)886-5066)



Fax

(617) 305-3742

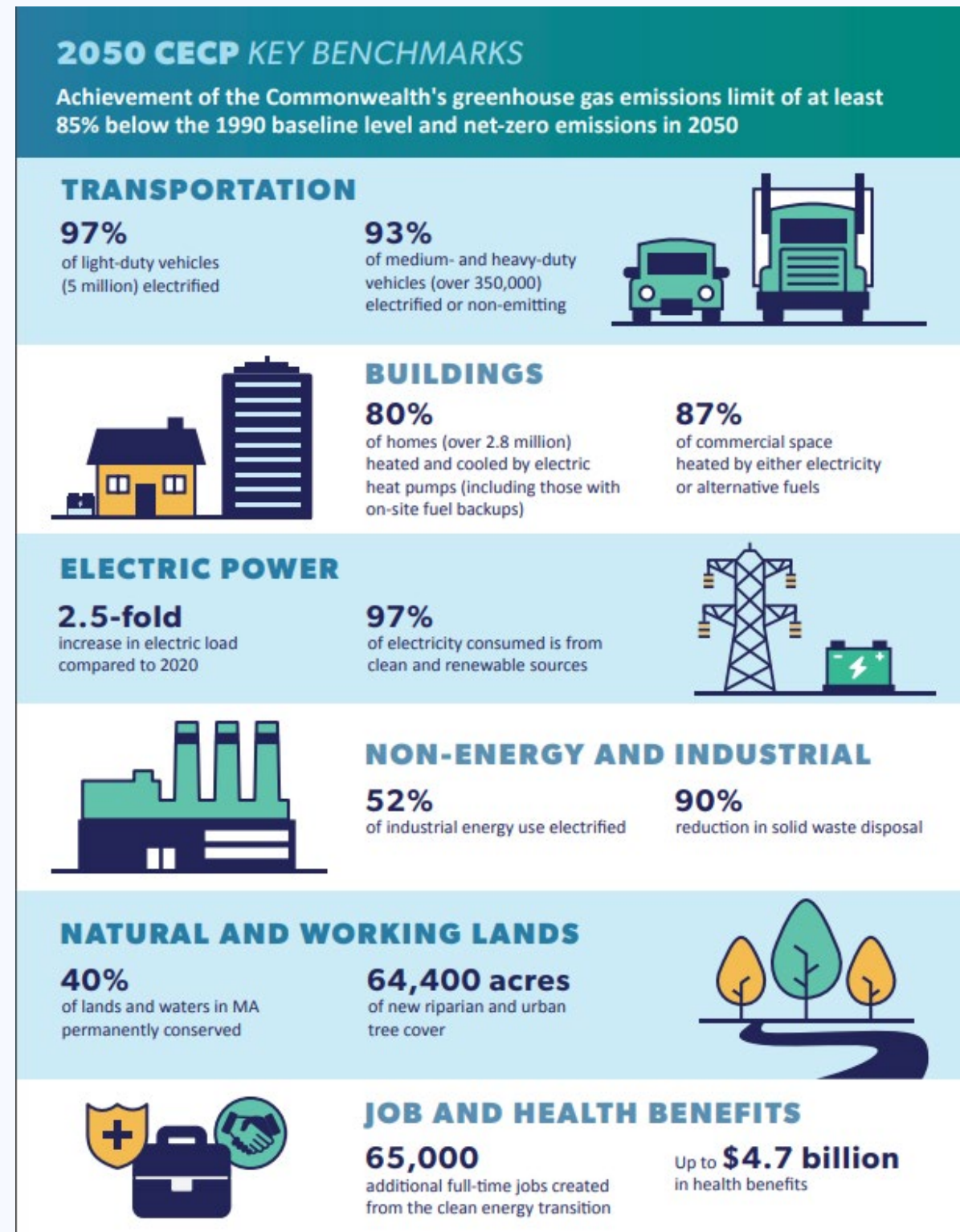


Email

DPUConsumer.Complaints@mass.gov



Recent Successes



Improving approval process for Municipal Aggregation

The Future of Gas Docket

Improved Oversight in Rail Transit Safety

Nationally Recognized Pipeline Safety Division

Updated Net Metering Regulations

Order on Electric Sector Modernization Plans (ESMPs)

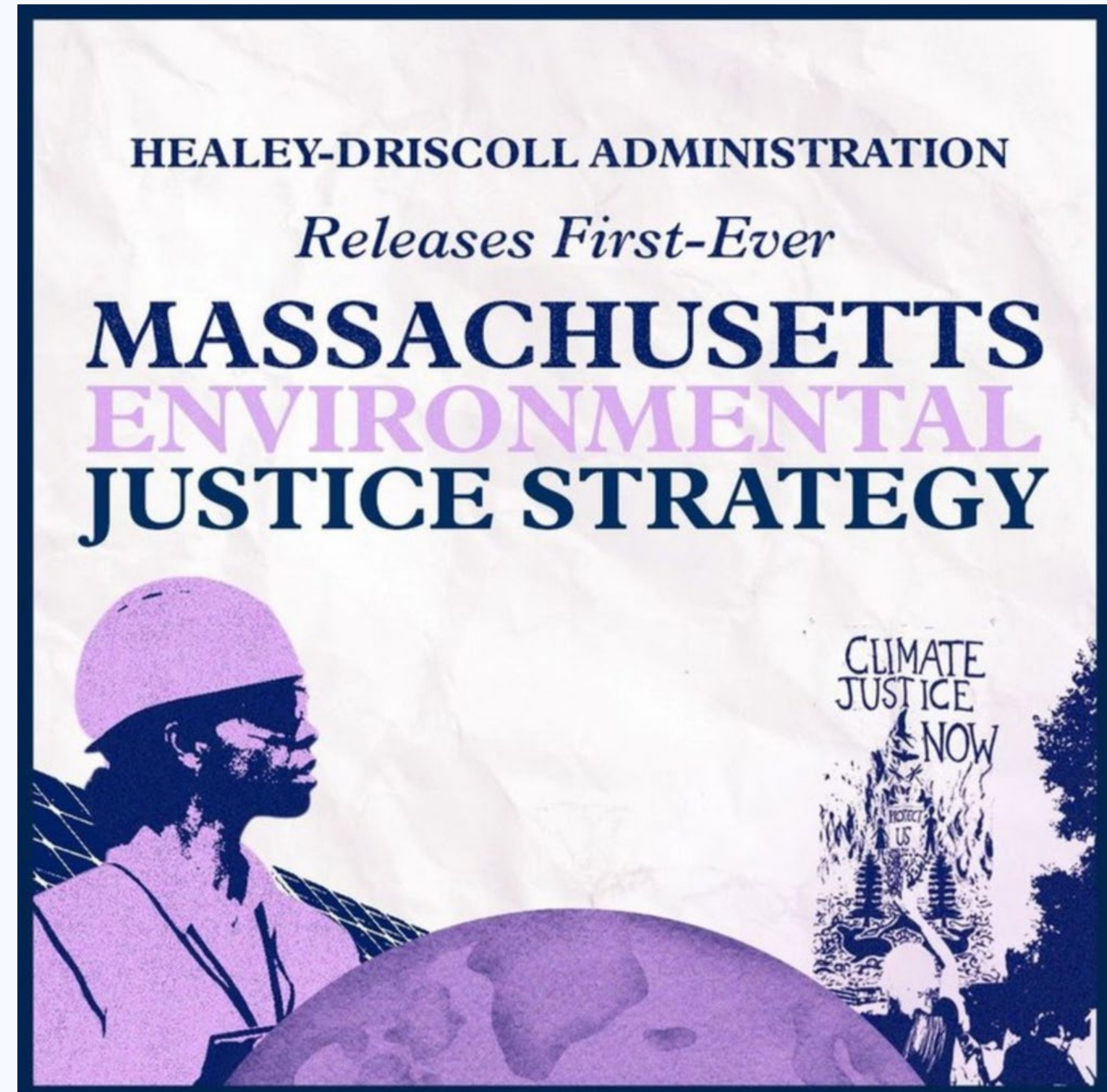


Happening Now

Clean Energy Transition

Environmental Justice
Advancement

Enhancing Public Participation
through Public Involvement and
Language Access Plans



What's in store for 2024 and Beyond

Spring

LDC Contracts with Everett
Marine Terminal Order
CIP Orders
SMART Phase II Order

Summer

Energy Burden Technical Session
ESMP Orders
Unitil Rate Case Order
Whitinsville Water & Housatonic Water Works Rate Case Orders
Municipal Aggregation Guidelines & Template

Fall

Municipal Aggregation Orders
Energy Burden Interlocutory Order
Pipeline Safety Regulations
National Grid Rate Case Order

Throughout 2024 & 2025

TNC Greenhouse Gas Emissions Reduction Regulations
Updated Net Metering Regulations
Updates to Net Metering Single Parcel Rule
Three-Year Energy Efficiency Plans



Need to Get in Touch with Us?

Distributed Generation &
Clean Energy
Ombudsperson:

dpu.netmetering@mass.gov

Public Records Requests:

[\(617\) 305-3500](tel:(617)305-3500)

OFFERED BY: Department of Public Utilities

DPU Public Records Request Form

Fill out this form to request a public record from the Department of Public Utilities.

Before making a public records request for the following items, please note:

- TO REQUEST UBER AND LYFT BACKGROUND CHECK CLEARANCE CERTIFICATES, please use the ["Ask the TNC Division"](#) form or call the TNC Division at (617) 305-3569.
 - If you have already contacted the TNC Division, please wait for a response. Submitting a public records request will not result in a faster response.
- TO REQUEST UTILITY BILLS FOR SPECIFIC ADDRESSES, please contact the utility company for that address, as the DPU does not maintain these records.
 - The gas/electric company for a particular address can be [looked up by city or town](#).

CONTACT

DPU public records access officers

Address
DPU records access officers
Department of Public Utilities
One South Station, 3rd Floor
Boston, MA 02110
[Directions](#)

Phone
Mathieu Cunha
(617) 305-3500
DPU records access officer
Amelia Giaretta
(617) 305-3500
DPU records access officer

Name:

First Name: Last Name:

Organization or Company:

Email:

Phone:

Address:

Address Line 1:

Address Line 2:

City: State: ZIP Code:

Summary of Request:



Thank You



Submit your written
comments to:

dpu@mass.gov

 Address

1 South Station
Boston, MA 02110

 Website

<https://www.mass.gov/orgs/department-of-public-utilities>

 Telephone

617-305-3500